



GENERAL CALIBRATION, INC.

2 Mars Court, Boonton, NJ 07005 / 973-299-2950 / FAX: 973-299-0595 / www.gencal.com

Dear Valued Customer:

We at General Calibration Inc. value your opinion of our service. We would appreciate your input as to how we can improve to better suit your needs.

Please complete this form and return via fax 973-299-0595.

As an incentive Gen-Cal will have a drawing for a Fluke 77III meter each Quarter.

Thank you,

Otto Revak
President

Date _____

Name _____ I met with _____
Contact Person (Print Name) Group Leader (Print Name)

Company _____

Street _____

City _____ State _____ Zip _____ Phone# _____

Please check location of calibration: Customer Facility General Calibration, Inc.

Please rate our performances as follows:

(1 & 2) = Poor; (3 & 4) = Average; (5) = Exceptional

- | | | | | | |
|--------------------------|---|---|---|---|---|
| 1. Turnaround Time | 1 | 2 | 3 | 4 | 5 |
| 2. Quality of Service | 1 | 2 | 3 | 4 | 5 |
| 3. Price | 1 | 2 | 3 | 4 | 5 |
| 4. Courtesy of Personnel | 1 | 2 | 3 | 4 | 5 |
| 5. Communications | 1 | 2 | 3 | 4 | 5 |
| 6. Overall Service | 1 | 2 | 3 | 4 | 5 |

Comments: _____

(Signature) _____

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